

OPPE Indicators for Gastroenterology – SAMPLE

General Competencies (The Joint Commission)	Indicator	Measurement – review	Trigger to begin FPPE
Patient Care - <i>Technical/Clinical Skills</i>	1. Off-formulary ADRs 2. Unintended perforations with - biopsies, scopes, etc. *Other indicators as chosen by the department	Screen from indicators –source Pharmacy & Therapeutics Committee Screen from indicators	Three cases in a six-month period Three cases in a six-month period
Patient Care - <i>Clinical Judgment</i>	Readmission rate <30 days (Denominator = # of discharges by this physician)	Screen from indicators/referral	One standard deviation in the sub-optimal direction from department mean based on indicator
<i>Medical/Clinical Knowledge</i>	Consult internal medicine on all admits with co-morbidities	Chart abstraction on all admissions (exclude all that gastroenterologist is only a consultant)	One case within six-month period – letter to be sent; Additional case at 12 months triggers FPPE
<i>Interpersonal Skills</i>	Satisfaction scores or survey of peers	HCAHPS/complaint-driven referral or direct survey of peers	Two standard deviations in the sub-optimal direction from department mean based on indicator
<i>Professionalism and Communication Skills</i>	Patient or staff member behavioral complaints against practitioner	Referred internally (patient advocate, risk manager, director of nursing, etc.)	One case within six-month period – letter to be sent; Additional case at 12 months triggers FPPE

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Updated: January 2019

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<i>Practice-Based Learning and Improvement</i>	An indication is documented for each procedure; when it is a nonstandard indication, it is justified in the documentation.	Chart abstraction	One standard deviation in the sub-optimal direction from department mean based on indicator
<i>Systems-Based Practice</i>	Delinquent MR suspension	Referred internally (medical staff office and health information management)	Three temporary or one summary suspension in six-month period – letter to be sent; Additional three temporary or one summary suspension at 12 months triggers FPPE

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