

OPPE Indicators for Cardiothoracic Surgery – SAMPLE

General Competencies (The Joint Commission)	Indicator	Measurement – review	Trigger to begin FPPE
Patient Care - <i>Technical/Clinical Skills</i>	Unplanned return to surgery	Screen from indicators	One standard deviation in the sub-optimal direction from department mean based on indicator
	* Other indicators as chosen by the department		
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Patient Care - <i>Clinical Judgment</i>	Unintended admission to ICU	Screen from indicators/abstraction	One standard deviation in the sub-optimal direction from department mean based on indicator
<i>Medical/Clinical Knowledge</i>	Discrepancy between pre-op and post-op diagnoses	Referral from internal source, chart abstraction	Three cases in a 12-month period
<i>Interpersonal and Communication Skills</i>	Satisfaction scores or survey of peers	HCAHPS/complaint-driven referral or direct survey of peers	Two standard deviations in the sub-optimal direction from department mean based on indicator
<i>Professionalism</i>	Patient or staff member behavioral complaints against practitioner	Referred internally (patient advocate, RM, DON, etc.)	One case within six-month period – letter to be sent; Additional case at 12 months triggers FPPE

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Updated: January 2019

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<i>Practice-Based Learning and Improvement</i>	Core measure compliance - ATB stop <24hrs surgery - Beta blocker continuance	Current chart abstraction	One standard deviation in the sub-optimal direction from department mean based on indicator
<i>Systems-Based Practice</i>	Delinquent MR suspension	Referred internally (medical staff office and health information management)	Three temporary or one summary suspension in six-month period – letter to be sent; Additional three temporary or one summary suspension at 12 months triggers FPPE

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